

# ***KNOW BEFORE YOU GO***

## **The Mediterranean Miracles Cruise May 14-21, 2011**

### ***How much time do I need to allow for embarking and disembarking?***

For air arrivals and departures into the Venice Marco Polo Airport it is recommended that guests allow adequate time for transfer between the airport and pier, customs inspections and airport security checks. On the day of departure (May 14<sup>th</sup>) flights should arrive no later than 1:30 pm, and on the day the ship returns (May 21<sup>st</sup>) flights should depart after 12:00 pm.

### ***Can I purchase transfers from the airport to the ship?***

Taxi rates are approximately \$53 US one way. If you are arriving in the Venice Marco Polo airport on the day of sailing you may add transfers to the ship for \$30 per person each direction. These transfers are provided by Norwegian Cruise Line and must be added to your cruise booking **11 days prior to sailing**. Flight numbers and details are required for your reservations.

### ***When may I embark the ship?***

The *Norwegian Jade* departs from the Venice Passenger Terminal Marittima-Terminal 107-108 at 5:00 pm. **Embarkation begins at approximately 12 pm.** Guests are requested to be on board no later than 2 hours prior to sailing time. Pier address: Terminal Crociere-Terminal Traghetto Porto Passeggeri 1- Marittima-Venezia (VE). Pier phone number 39-041 260 3527 or 39-041 260 9222.

### ***Dining room arrangements?***

Dining on board the *Norwegian Jade* is Free Style, which means there is no set time for dining and you are free to make reservations at any of the dining venues onboard at the time of your choice.

### ***Reservation-Only Dining Room***

As delicious alternatives to the Free Style dining experience, you might consider one of the other restaurants on board the *Norwegian Jade*. Paniolo Tapas & Salsa Restaurant, Papa's Italian Kitchen, Sushi Bar, Jasmine Garden Asian Restaurant, Le Bistro French Restaurant, Cagney's Steakhouse and the Teppanyaki Room Japanese Restaurant. There is a \$10.00-\$25.00 per person charge for these wonderful experiences.

### ***Can the dining room accommodate special diets?***

Watching your salt, fat or sugar intake? Going vegetarian? Advise us at the time of booking, and we'll be happy to accommodate most special diets. Gluten free or special medical diets must be pre-ordered.

### ***Stateroom Amenities***

All staterooms include: safe, hairdryers and remote controlled color TV. Staterooms are equipped with both North American standard 110 volt and European standard 220 volt outlets.

### ***We're bringing the kids; any special activities for them?***

Absolutely! Norwegian Cruise Lines has a special, fully supervised program for children 2 to 17. There is lots of cool stuff for kids. Programs include developmental activities, storytelling, arts and crafts, games, treasure hunts, family activities, Pizza-making parties, Wii competitions, crafts, parties, sport activities, teen dance club, movies and team building challenges. <http://www2.ncl.com/freestyle-cruise/freestyle-family-fun/kids-crew-and-teen-crew>

### ***When can I reserve my shore excursions?***

Horseback riding, 4x4 adventures and tours of the Olympics birthplace are only a few of the many exciting shore excursions offered in every port. You can pre-request your excursions with your booking number up to **2 days prior** to sailing at: <http://www.ncl.com/ShorEx> or you may call 1 866-625-1167. Afterward arrangements may be made when you board your ship – based upon availability. Pre-booking excursions is always highly recommended.

### ***What's not included in the price?***

- Air Transportation or transfers to the ship
- Shore excursions in the various ports
- On board most beverages, telephone or internet access service, spa treatments, laundry or dry cleaning, photographs, casino gambling, and gratuities.

### ***Hotel Recommendations***

For those arriving a day early may we suggest checking out websites like [www.hotels.com](http://www.hotels.com) or [www.kayak.com](http://www.kayak.com) for hotel details.

### ***Cruise Attire***

Casual wear will be appropriate for days and Resort Casual wear in the evenings onboard.

Daytime: Casual shorts, jeans, tops, and sundresses are welcome.

Night-time: After 5:30 pm dress is resort casual; long pants, collared shirts.

Jeans and shorts are not allowed in the main dining areas and/or specialty restaurants.

There is one optional formal night on board this sailing.

### ***May I bring my own liquor On-Board?***

No alcoholic beverages may be carried on board.

### ***Ship Contact Information***

Your final documentation packet will contain detailed information including the phone number for your ship and email address. The Internet Café is available for sending and receiving emails. There is a set up fee of \$3.95 and \$.75 per minute or you may purchase packages 250 minutes for \$100.00 or 100 minutes for \$55.00. Charges for internet access will be posted to your ship board account.

### ***Weather***

Expected temperatures range from a low of 55° F (night) to a high of 75° F (day). It is advisable to check the internet for up-to-date weather conditions prior to sailing.



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